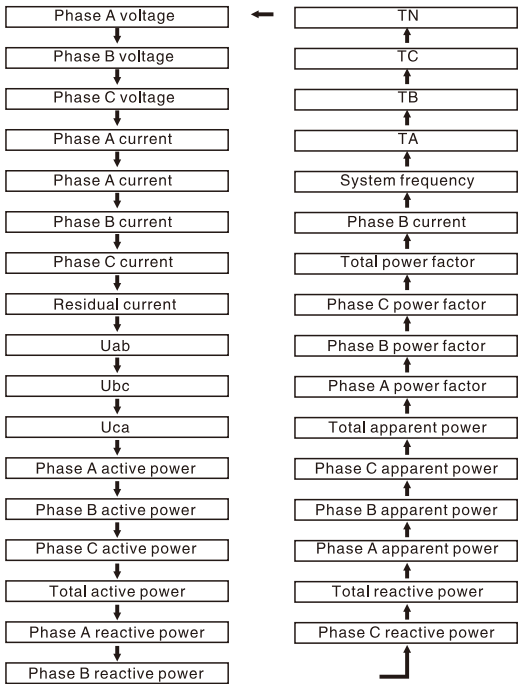


4.2. Operation display
There are four touch operation buttons on the front panel. These three buttons are labeled as ◀ keys, ▼ keys, and ⏎ keys from left to right. The display of different measurement data and the setting of parameters can be realized by the operation of the three buttons.



Name of key	Functional description
◀ key (Left key)	Switching the electric parameter items data display, and if it is
	in the parameter setting state, it is used to move the bit to be modified
▼ key (Down key)	Switching power data item display interface, and if it is in the parameter setting state, it is used to increase the parameter values
⏎ key (Enter key)	In the electric parameter measuring state, it is used to enter the parameter setting interface; And in the parameter setting state, it is used to enter the parameter setting state and confirm the parameter setting.
◀ key+⏎ key	Exit parameter setting state

In the electric parameter measuring state, press the ◀ key to switch to display the content as shown below; in the 2LL2CT and 2LL3CT modes, the phase A voltage, separated phase active power, reactive power, apparent power and power factor are not displayed in the interface.



In the ordinary electrical parameter measurement interface, press the down key to enter the energy and time query interface, press it continuously, the following interfaces will be displayed in turn.

The format of the data frame is as follows:

Address field + Command field + Data field + CRC check area

Please contact supplier for Modbus-RTU protocol document for more details

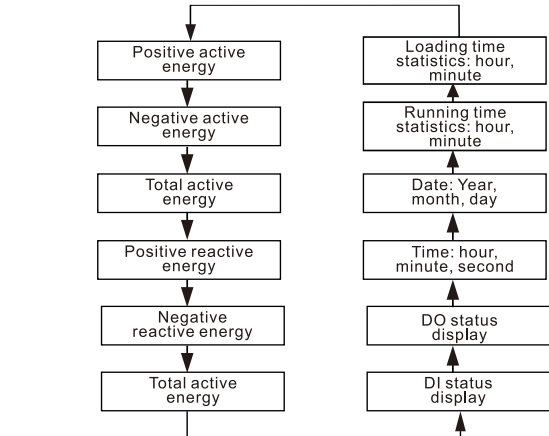
6. Common malfunction Analysis

- Nothing is displayed after the unit is powered on
 - Check if the supply voltage and other wiring are correct, also the supply voltage should be within the operating range
 - Turn off the device and the host computer, and then reboot
 - The device is not working properly after power on
 - Turn off the device and the host computer, and then reboot
 - Voltage or current readings incorrect
 - Check if the wiring mode setting matches the actual wiring mode
 - Check whether the voltage transformer (PT) and current transformer (CT) ratio are set correctly
 - Check if GND is grounded properly
 - Check if the shield is grounded
 - Check if the voltage transformer (PT) and current transformer (CT) are intact
 - The power or power factor reading is incorrect, but the voltage and current reading are correct
 - Compare the voltage and current input of the actual wiring and wiring diagram, and check if the phase relationship is correct
 - RS-485 communication is not working properly
 - Check whether the communication baud rate, ID and communication protocol settings of the host computer are consistent with the meter
 - Please check the data bits, stop bits, parity settings and the host computer is consistent
 - Check if the RS-232 / RS-485 converter is working properly
 - Check if there are problems in the entire communications network lines (Such as short circuit, open circuit, grounding, if the shield is properly grounded at one end, etc.)
 - Turn off the device and the host computer, and then reboot
 - If the communication line is longer, it is recommended to parallel connect a 100~200Ω matching resistors at the end of the communication line
- Note:** If there are any unsolved problems, please contact our company's after-sales service department

7 Wifi Communication

KPM37 has optional LoRa Modbus RTU transparent transmission communication, WIFI communication, and 4G communication. Only one of the three can be chosen. It can be selected through the "CoM" (wireless communication setting) on the device setting interface.

1. LoRa communication: The setting can be performed through the interface of the device, mainly to set its channel (60~127), communication rate (1~10), and communication baud rate (1200~115200bps), MODBUS RTU protocol.



Press the ⏎ key in the parameter measurement interface to enter the password input interface. The default password is 6666. After the password is entered, press the ⏎ key to confirm. If the input is correct, it will enter the parameter setting interface. If the input error, it will return to the measurement parameter display interface. In the parameter setting interface, Press ▼ button to switch the parameter item to be modified. Press ⏎ button can enter the modification state of the parameter value, and it is accompanied by the flashing of the modified character. At this time, you can change the parameter size by pressing the ▼ button. After the modification, press the ⏎ button to confirm, you can modify the next parameters. You can also press the ◀ and the ▼ key to exit the modification state of the parameter and return to the measurement interface.

When the user does not have any operation within 60 seconds in the parameter modification state, it will automatically return to the electrical parameter measurement display interface. Factory default value

Parameter	Display character	Default value	Meaning
Password	PASS	6666	Used to protect it from non-staff personnel to modify instrument parameters
Wiring method	SYSS	P4L	3 phase 4 wire, P3L2 & P3L3 are 3 phase 3 wire
Rated voltage	Un	220	Could be set to 100V, 220V
Rated current	In	5	Could be set to 1A, 5A
Voltage ratio	Pt_U	1	Voltage transformer ratio (1-9999)
Current ratio	Ct_I	1	Current transformer ratio (1-9999)
Communication address	Adr	1	Meter address for network communication 1~247
Baud rate	bPS	9600	Communication baud rate 1200~19200
Data format	dAtA	81n	Data frames format: 8 data bits, a parity bit and one stop bit
Backlight lighting time	blt	1	units : minute(0-120) ; If set to 0, the backlight will never go out
Demand time	dnnd.	5	Unit: minute; the time window width in the calculation of the sliding window demand
System date	d.	Current date	Such as: 2012.05.08
System time	t.	Current time	Such as: 09:35:20
Clear Electric energy	Eclr	Cleared	Used to clear the energy parameters.
Clear Max Min value	ncLr	Cleared	Used to clear the maximum and minimum value

2. 4G and WIFI communication can choose MODBUS RTU transparent transmission and MQTT, which can be selected through "UL_M" (wireless communication mode setting) on the device setting interface. Among them, "MQTT" is the MQTT mode, and "toU" is the MODBUS RTU transparent transmission mode. The server configuration of both modes needs to use Touch Energy APP-meter setting function. The configuration steps are as follows:

Step 1: Reconfigure the wireless on the device side

Enter the setting interface of the instrument, press "left" or "down" to turn to the "rCFG" interface, as shown in the figure below:



Press the "Enter" key, the "no" position will flash, press "down" to change to the "YES" state, and then press the "Enter" key. At this time, the device will connect to the Compere operation and maintenance platform, then configure by Touch Energy - Meter setting. Note: If it is WIFI wireless communication, please open the mobile data and hotspot. Set the WIFI hotspot account to compere-debug and set the password to kpm-debug for the meter to connect. Then start the settings on Touch Energy APP.

Step 2: 'Touch Energy' APP meter setting

1. Download 'Touch Energy' from Google play or Apple store. As Fig 1.
2. Click 'Meter setting' to enter the code search page. As shown in Fig 2.
3. Search for devices: Input the production number to search. If the number is wrong, the search button will be grayed and cannot be clicked. If the number is correct, click the "code search" button to identify the device.
4. Input the configuration parameters and submit: After entered the device details page, click refresh button in Device status until it's online.



Fig1

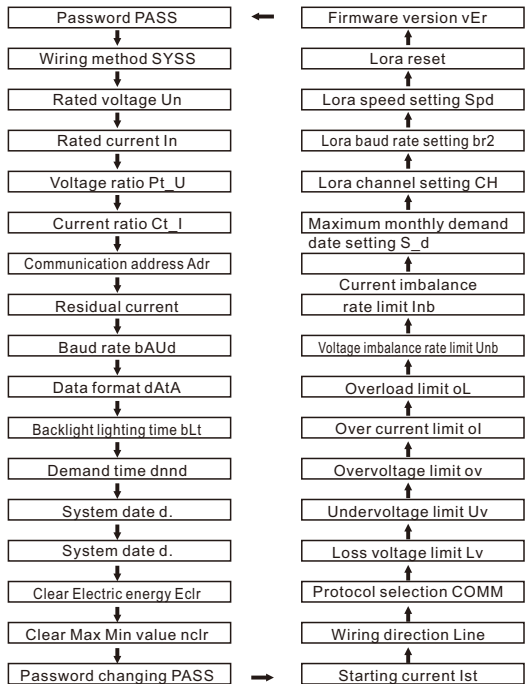


Fig 2



Fig 3

Password changing	PASS	6666	Default password is 6666
Firmware version	VEr	V1.00	The firmware program version
Starting current	Ist	15	
Wiring direction	Line		Can be set base on actual direction of current
Protocol selection	COMM	Mod	Default Modbus-RTU, DLT645-2007
Loss voltage limit	LV	20%	0~40%Un (rated voltage)
Undervoltage limit	UV	80%	0~100%Un (rated voltage)
Overvoltage limit	OU	120%	0~200%Un (rated voltage)
Overcurrent limit	OI	120%	0~200%In (rated current)
Overload limit	OL	120%	0~200%Pn (rated power)
Voltage imbalance rate limit	Unb	2%	0~100%
Current imbalance rate limit	Inb	10%	0~100%
Maximum monthly demand date setting	S_d	1	1~28
Lora channel setting	CH	1	1~127
Lora baud rate setting	br2	9600	1200~115200bps
Lora speed setting	SPd	10	1~10
Lora reset	rELL	No	
Firmware version	VEr	V3.0	



Setting interface

5. Communication

KPM37 multifunction meter provides MODBUS-RTU communication protocol, a start, 8-bit data bits, 1 parity, 1 stop bits. Each byte length is 11 bits. Supported baud rates: 1200, 2400, 4800, 9600, 19200, 38400. Factory default communication parameters: 9600, no parity.

4.1 Private server settings

This page is for the meters sending data to the customers' private server. Input private server address (support domain name and IP address), server port, MQTT account, MQTT password, etc. If using WIFI meter, the local WIFI name and Password are required. WPA2 for enterprise level WIFI can be set too.

If using 4G meter, the WIFI name and Password is not required.

4.2 4G communication setting

Input server address (support domain name and IP address), port, MQTT account, MQTT password and submit. The default information is for sending data to T@ENERGY cloud platform.

4.3 WIFI communication setting

Input server address (support domain name and IP address), port, MQTT account, MQTT password, local WIFI name and password (WPA2 for enterprise level WIFI can be set too) and submit. The default information is for sending data to T@ENERGY cloud platform.

5. Wait for about 20 seconds for the meter to return status information. If the configuration is successful, it will display "Successfully issued, please continue", click 'exist' to return to the device ID search interface. Click "next" for bulk quantity meters settings. It will enter the last setting page and retain the data set last time. Users only need to change the meter number and submit.

Note: The device status will be offline after submitted successfully.

FAQ for network communication

1. Issuing timeout: settings are not successfully or setting is succeeded but data return is failed. Solution: Click 'OK' to stay on the device information page and wait for 30 seconds to see if the device is showing offline. If yes (offline), that means the setting is succeeded. If not (online), pls submit again.
2. Parameter lost: settings are not successfully or setting is succeeded but data return is failed. Solution: Click 'OK' to stay on the device information page and wait for 30 seconds to see if the device is showing offline. If yes (offline), that means the setting is succeeded. If not (online), pls submit again.

8 Contact Details

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